CareRx earns national recognition for emergency preparedness and vaccination services

CareRx has received national pharmacy recognitions highlighting its work to support seniors and care communities. The honours reflect complementary aspects of its pharmacy services: maintaining access to medications during emergencies and bringing vaccination services closer to where residents live.

CareRx's pharmacy teams received the *2025 Public Protector Award from Pharmacy Practice + Business.* CareRx was also named the chain/banner recipient of the *Canadian Foundation for Pharmacy's 2026 Innovation in Vaccine Services Award.*

The Public Protector Award recognizes CareRx's work to maintain medication supply and pharmacy services during emergencies. During British Columbia's severe floods in 2021, teams arranged helicopter deliveries when roads were washed out and shifted dispensing to other locations to support more than 500 seniors in the province's Interior. During the 2023 wildfires, CareRx coordinated with the health region and care home operators to support resident relocations, including to the Lower Mainland. These responses relied on contingency planning, communication and collaboration with care partners.

The Innovation in Vaccine Services Award recognizes CareRx's flexible vaccination programs for long-term care homes and retirement communities. Tailored to individual communities, the programs combine on-site vaccination, screening, outreach and partnerships with local pharmacies to improve access to vaccines for influenza, COVID-19, respiratory syncytial virus (RSV), pneumococcal disease and shingles. Delivery involves coordination with care teams, education for residents and families, and careful management of vaccine storage and transportation.

Together, these recognitions highlight the planning and coordinated delivery behind CareRx's pharmacy services, both in day-to-day preventive care and during unexpected disruptions.

CareRx thanks Pharmacy Practice + Business and the Canadian Foundation for Pharmacy for these honours and acknowledges the teams and care partners whose work made them possible.

Read more: Public Protector Award | 2026 Innovation in Vaccine Services Award